



National Demolition Training Group  
TRAINING THE DEMOLITION INDUSTRY

National Demolition Training Group Ltd.  
Resurgam House, 30 - 31 Mark Road,  
Hemel Hempstead, Herts, HP2 7BW

01442 217 144 (Option 2)

demolition.training

hello@ndtg.training

## Terms and Conditions

1. All bookings must be made in writing, or by using the NDTG Course Booking Form.
2. Full payment must be received in advance of the course taking place.
3. We reserve the right to cancel open courses should insufficient numbers be attending. We will make every effort to notify you 7 days in advance should this occur.
4. Should you cancel a course with National Demolition Training Group Ltd, the following cancellation fees will apply: • Over 14 days prior to the course start date- No payment required • 1-14 Day prior to start of course- Full payment required
5. The course facilitator has the right to dismiss any delegate should they disrupt the course or be under the influence of drugs or alcohol.
6. The National Demolition Training Group Ltd operate an equal opportunities policy and will exclude, after warning, any delegate who abuses on race, religion or sex grounds.
7. Certificates will only be issued once full payment of the course has been made.
8. No refund will be liable should delegates fail to arrive, leave early, fail to complete the course or fail to achieve the criteria presented.
9. Candidates must arrive 15 minutes prior to the course start time.
10. Refreshments are provided however, lunch is not. There are local facilities within walking distance for candidate to purchase or they can provide themselves a packed lunch.

We are proud to be affiliated with:





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11. All course requirements will be supplied at the time of booking.
12. Candidates will be expected to arrive with suitable Personal Protective Equipment (PPE) if stated in the training course confirmation letter.
13. Traveling expenses may be incurred. Any additional costs will be specified at the time of booking. Additional costs will be invoiced after the course has taken place. This may include, mileage, travelling time, and overnight accommodation expenses.
14. Should The NDTG Ltd need to provide PPE, extra costs will be passed on to the client.
15. If the Client provides the venue, equipment and materials and these do not meet an acceptable standard, the NDTG reserve the right to cancel with full payment.
16. Candidates attending scheduled extended courses (i.e. Courses over 1 Day) are required to attend all scheduled training days. Should they not attend any one of the scheduled training days without prior acceptance by the NDTG, the NDTG will reserve the right to cancel the candidate from the course in which case the full course fee will still apply.
17. Any problems which do arise will be resolved by discussion and negotiation, if possible, if not by the terms listed.
18. NDTG virtual training is conducted via Zoom Conferencing technology. The only requirement is for you to have access to a computer or tablet with an internet connection, a camera and a microphone. No software downloads are necessary, the platform is easily accessible and straightforward to use. NDTG recommends that candidates check their computer/device for compatibility and to ensure camera and microphone are working prior to attending the online course, as refunds will not be given for any candidate who is unable to connect to the training.
19. All candidates MUST bring photographic ID with them on each day of the training.

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